OFFICIAL

RECEIVED GENTRAL FAX CENTER

MAY 0 3 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.:

09/497,279

Applicant:

CARTER, George E. et al.

Filed:

February 2, 2000

TC/A.U.:

2157

Examiner:

NAJJAR, Saleh

Docket No.:

00P7437US

Title: BACKGROUND PROCESSING

DEFERMENT COMPUTER TELEPHONY

Certificate of Facsimile Transmission

I hereby certify that this document is being facsimile transmitted on the below listed date, consisting of the below listed number of pages, and to the below listed fax number.

Date of Trans.: _____
Fax Number: ____

No. of Pages:

May > 200 703-872-9306 Eight (8) Total

By: Jeancite Le Table

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT B

Sir:

In response to the Final Office Action of March 8, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.